

UNITED STATES DISTRICT COURT
WESTERN DISTRICT OF WASHINGTON
AT TACOMA

KIMBERLY MILLER, BRIANA
HOUSER, and DEAN BUCHHOLZ, on
behalf of themselves and on behalf of
others similarly situated,

Plaintiff,

v.

P.S.C., INC., d/b/a PUGET SOUND
COLLECTIONS, and DOES ONE
THROUGH TEN,

Defendant.

CASE NO. 3:17-cv-05864-RBL

ORDER GRANTING CLASS
CERTIFICATION AND RESERVING
CERTIFICATION OF SUBCLASS

DKT. #22

INTRODUCTION

Before the Court is Plaintiffs' Motion for Class Certification. Dkt. #22. Plaintiffs Kimberly Miller, Briana Houser, and Dean Buchholz are individuals who owed unpaid medical bills and made payments to Defendant Puget Sound Collections, or P.S.C., Inc. After contacting Plaintiffs regarding their debts, P.S.C. required Plaintiffs to sign "Stipulation re Balance Owed and for Judgment" and "Stipulated Judgment" forms in order to enter monthly payment plans. When Plaintiffs missed a payment or refused to enter a revised agreement, P.S.C. filed these

1 forms in court and obtained judgments against Plaintiffs without serving a summons and
2 complaint.

3 Plaintiffs claim that P.S.C.'s practice of using these stipulated judgment forms violates
4 the Washington Consumer Protection Act (CPA) and Fair Debt Collection Practices Act
5 (FDCPA). Specifically, Plaintiffs allege that P.S.C.'s stipulated judgment forms unlawfully
6 simulate legal process, represent threats of legal action that P.S.C. cannot legally make,
7 misrepresent the legal status of consumers' debts, and are generally unfair and deceptive.

8 Plaintiffs also claim that P.S.C. does not account for payments consumers have already made
9 toward the principal when the stipulated judgment forms are filed in court. Plaintiffs now move
10 to certify a class of all consumers who have signed and returned P.S.C.'s stipulated judgment
11 forms.

12 BACKGROUND

13 P.S.C. is a debt collector located in Tacoma, Washington. P.S.C. uses a software system
14 called CUBS to manage information regarding consumers, such as name, address, and payments.
15 Andersen Dep., Dkt. #23-1, at 219. P.S.C. uses the information in CUBS to generate "Stipulation
16 re Balance Owed and for Judgment" and "Stipulated Judgment" forms, which have a standard
17 format that looks like a court document. *See* Dkt. #23-5, at P.S.C.000080-85 (examples of
18 P.S.C.'s forms signed by Houser); Andersen Dep., Dkt. #23-1, at 72-73.

19 The Stipulated Judgment form first identifies the creditors and debtors, principal amount,
20 interest, attorney's fees, and costs. Dkt. #23-5, at P.S.C.000080-82. It then includes language
21 entering judgment and a signed approval and waiver of notice by the consumer on the last page.
22 *Id.* The Stipulation re Balance Owed and for Judgment form establishes a payment plan and date
23 at which the consumer must enter into a new agreement. Dkt. #23-5, at P.S.C.000083-85. It also
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1 states that if the consumer fails to make a payment or enter into a new agreement, P.S.C. may
2 enter the judgment and apply all prior payments first to costs, then to interest, and finally to the
3 principal. *Id.* P.S.C. is also authorized to “amend the Judgment Summary on the attached
4 Judgment to reflect the actual filing fee required at the time of filing and the actual total
5 judgment.” *Id.*

6 During the proposed class period, at least 4,276 Washington consumers returned signed
7 forms to P.S.C. and at least 942 consumers had judgments obtained against them by P.S.C.
8 Terrell Dec., Dkt. #23, at ¶ 9. P.S.C.’s “Collector Notebook” lays out the procedures for when
9 and how to use stipulated judgment forms. Dkt. #20, at P.S.C. 000586.

10 All three named Plaintiffs signed stipulated judgment forms after P.S.C. contacted them
11 regarding unpaid medical bills. Motion, Dkt. #22, at 6. Miller had an original debt of \$2,193.70
12 and signed stipulated judgment forms in August 2013 to establish a payment plan. Complaint,
13 Dkt. #1-4, at 4. P.S.C. filed the forms in October 2016 and garnished Miller’s wages after she
14 became unable to make payments. *Id.* at 5. P.S.C. has garnished at least \$3,654.95. *Id.* at 6.

15 Houser had an original debt of \$5,816.43 and signed stipulated judgment forms in August
16 2013 to establish a payment plan. *Id.* at 6. Houser signed several revised forms over the years,
17 but failed to sign a new form that P.S.C. sent in 2016. Houser Dec., Dkt. #25, at 2. P.S.C. filed
18 the stipulated judgment in October 2016 and began garnishing wages. *Id.* P.S.C. has garnished at
19 least \$1,775.45 to date. *Id.*

20 Buchholz had an original debt of \$10,513.89. Complaint, Dkt. #1-4, at 8. Buchholz
21 signed the stipulated judgment forms and made payments according to the plan until fall of 2016,
22 when his family was about to move to Italy. Buchholz Dec., Dkt. #26, at 1-2. Buchholz
23 attempted to settle the balance on his account with P.S.C., but was refused because the amount
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1 he offered did not cover the entire balance. *Id.* at 2. Buchholz kept making payments according
2 to the July 2015 plan, but P.S.C. filed the stipulated judgment in October 2016. *Id.* P.S.C. has
3 garnished at least \$4,403.60 from Buchholz's bank account. *Id.*

4 Plaintiffs filed this suit in September 2017. Dkt. #1-3. They claim that P.S.C.'s use of
5 stipulated judgment forms violate a variety of specific prohibitions in the Washington Collection
6 Agency Act (CAA), which constitutes a *per se* violation of the CPA. *Id.* at 16-19. They also
7 allege that the P.S.C.'s practices are deceptive and unfair under the CPA. *Id.* at 19-21. Finally,
8 they claim that P.S.C.'s practices violate the FDCPA. *Id.* at 21-22. Under their CPA claims,
9 Plaintiffs seek disgorgement, actual damages under the statute, and an injunction prohibiting
10 P.S.C. from collecting any amounts exceeding the principal from class members who signed
11 stipulated judgment forms. RCW 19.86.090; RCW 19.16.450. Under their FDCPA claims,
12 Plaintiffs seek statutory damages and actual damages. 15 U.S.C. § 1692k.

13 Plaintiffs seek certification of a class entitled to relief under the CPA, as well as a
14 subclass seeking relief under the FDCPA. Plaintiffs propose the following class definitions:

15 **Class:** All persons who returned to Defendants a signed
16 "Stipulation Re Balance Owed and For Judgment," or "Stipulated
17 Judgment," or substantially similar debt collection form, at any
time since September 18, 2013.

18 **FDCPA Sub-Class:** All persons in the Class whose alleged debt
19 was incurred primarily for personal, family, or household
20 purposes and from whom P.S.C. collected or attempted to collect
21 a debt using a "Stipulation Re Balance Owed and For Judgment"
or "Stipulated Judgment," or substantially similar debt collection
form, at any time since September 18, 2016.

DISCUSSION

A party seeking to certify a class must demonstrate that it has met all four requirements of Federal Rule of Civil Procedure 23(a) (numerosity, commonality, typicality, and adequacy) and at least one of the requirements of Rule 23(b). Under Rule 23(a), members of a class may sue or be sued as representative parties only if: “(1) the class is so numerous that joinder of all members is impracticable; (2) there are questions of law or fact common to the class; (3) the claims or defenses of the representative parties are typical of the claims or defenses of the class; and (4) the representative parties will fairly and adequately protect the interests of the class.” Fed. R. Civ. P. 23(a) (emphasis added).

Rule 23(b) provides for the maintenance of several different types of class actions. Fed. R. Civ. P. 23(b). Plaintiffs seek to certify the proposed class under 23(b)(3). A class can be certified under this rule if a court finds both that common questions of law or fact “predominate” over individual questions and that “a class action is superior to other available methods for the fair and efficient adjudication of the controversy.” Fed. R. Civ. P. 23(b)(3).

a. Rule 23(a) Requirements

1. Numerosity

The numerosity requirement is met when “the class is so numerous that joinder of all members is impracticable.” Fed. R. Civ. P. 23(a)(1). “There is no threshold number of class members that automatically satisfies this requirement,” but 40 is generally an adequate number. *Dunakin v. Quigley*, 99 F. Supp. 3d 1297, 1326–27 (W.D. Wash. 2015); *see also Wamboldt v. Safety-Kleen Sys., Inc.*, No. C 07–0884 PJH, 2007 WL 2409200, at *11 (N.D.Cal. Aug. 21, 2007).

1 Plaintiffs allege that P.S.C. received signed Stipulated Judgment Forms from at least
2 4,276 Washington consumers, and P.S.C. does not challenge this. Motion, Dkt. #22, at 11-12.
3 Numerosity is therefore satisfied as to the class. However, P.S.C. argues that Plaintiffs have
4 failed to prove that the FDCPA subclass is sufficiently numerous. Indeed, Plaintiffs did not
5 address numerosity with respect to the subclass in their Motion. However, in the Reply, Plaintiffs
6 point to an excerpt of P.S.C.'s data production showing that P.S.C. filed stipulations for 57
7 consumers after September 18, 2016. Dkt. #23-8. Given that all three named Plaintiffs incurred
8 their debts "primarily for personal, family, or household purposes" and that a majority of
9 P.S.C.'s accounts are individuals with medical debts, Plaintiffs ask the Court to make a
10 reasonable inference that the FDCPA subclass contains at least 40 members. Reply, Dkt. #38, at
11 3; Andersen Dep., Dkt. #23-1, at 18-19; *see Gold v. Midland Credit Management, Inc.*, 306
12 F.R.D. 623, 631 (N.D. Cal. 2014) (making a "common sense inference" that a sufficient portion
13 of the 43,942 debtors at issue used their credit cards primarily for person, family, or household
14 purposes).

15 Although Plaintiffs have only presented evidence of 57 consumers who had stipulations
16 filed after September 18, 2016, the Court still finds it likely that at least 40 of these individuals
17 incurred debt primarily for "personal, family, or household purposes." Indeed, these purposes
18 encompass most of the reasons people spend money. Furthermore, given how Plaintiffs drafted
19 their claims, P.S.C. may have violated the FDCPA merely by using their Stipulated Judgment
20 forms as a means of entering debt repayment plans with consumers, regardless of whether they
21 were ever filed. *See* Complaint, Dkt. #1-4, at 21-22 ("P.S.C. makes false representations and
22 implications that [their forms] are not legal process forms when it presents them to consumers as
23 'payment plan' documents."). There are likely many consumers who returned signed stipulated
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1 judgment forms after September 18, 2016, that were not filed in court. These consumers are not
2 represented on the data excerpt provided by Plaintiffs, which only shows consumers who
3 returned stipulations that were later filed, but they nonetheless could be included in the subclass.
4 *See Andersen Dep., Dkt. #39-1, at 213* (stating that the “vast majority” of stipulations were never
5 filed).

6 However, because Plaintiffs never mention these potential subclass members in their
7 Reply, it is possible that the Court is misconstruing the class definition. P.S.C. has also not had
8 an opportunity to respond to Plaintiffs’ arguments regarding numerosity for the subclass, which
9 are raised in the Reply. Consequently, the parties should submit limited additional briefing on
10 this issue. P.S.C. has ten days from the date of this Order to file supplemental briefing, and
11 Plaintiffs have fifteen days from the date of this Order to respond. The parties’ briefs should not
12 exceed seven pages.

13 2. *Commonality*

14 To satisfy Rule 23(a)’s “common question of law or fact” requirement, the plaintiffs’
15 claims must “depend upon a common contention” that is “capable of classwide resolution.” *Wal-*
16 *Mart Stores, Inc. v. Dukes*, 564 U.S. 338, 350 (2011). This means that determining the truth or
17 falsity of the contention “will resolve an issue that is central to the validity of each one of the
18 claims in one stroke.” *Id.* The key question is whether a “classwide proceeding [will] generate
19 common answers apt to drive the resolution of the litigation.” *Id.* The commonality requirement
20 is “construed permissively.” *Hanlon v. Chrysler Corp.*, 150 F.3d 1011, 1019 (9th Cir.1998).
21 Indeed, it “only requires a single significant question of law or fact.” *Mazza v. Am. Honda Motor*
22 *Co., Inc.*, 666 F.3d 581, 589 (9th Cir.2012).

1 For both the class and the subclass, Plaintiffs' claims will likely rise or fall on the legal
2 implications of P.S.C.'s Stipulation Re Balance Owed and For Judgment and Stipulated
3 Judgment forms. Plaintiffs allege that P.S.C. violated the CPA and/or FDCPA by communicating
4 with debtors through forms or instruments that simulate judicial process; threatening to take legal
5 action that it cannot legally take at the time; making false representations of the character,
6 amount, or legal status of debts; using false representations or deceptive means to collect debts;
7 and making false representations or implications that documents are or are not legal process.
8 Complaint, Dkt. #1-4, at 16-22; Motion, Dkt. #22, at 13-15. All of these claims will turn on the
9 content of P.S.C.'s debt collection forms, as well as practices related to those forms described in
10 the "Collector Notebook." Only the claim that P.S.C. attempts to collect principal amounts
11 without accounting for prior payments may require a more case-by-case approach. *See id.* at 17.
12 However, this lone issue is not enough to defeat commonality.

13 P.S.C. argues that there is no commonality because Plaintiffs have not shown that all
14 class members suffered a common injury. But P.S.C. misapplies the requirements described in
15 *Dukes*. 564 U.S. at 349-50. The Court stated that commonality is not automatically satisfied by a
16 violation of the same law, but this was merely to emphasize that plaintiffs must allege a concrete
17 and common source of the violation, such as one supervisor's bias or an unfair testing procedure.
18 *Id.* at 350, 353. Faced with 1.5 million class members at thousands of different Walmart
19 locations, the Court held that the plaintiffs' injuries stemmed from too many separate and
20 inconsistent sources to satisfy commonality. *Id.* at 343-45, 359-60.

21 Here, in contrast, all of the alleged injuries stem from P.S.C.'s use of the stipulated
22 judgment forms. Furthermore, Plaintiffs also suffered the same types of injuries, which take the
23 form of being subjected to the same deceitful collection practices, unlawful uses of payments,
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1 and garnishments. *See* Complaint, Dkt. #1-4, at 17, 22. Nonetheless, P.S.C. claim that some class
2 members may not have been “injured in his or her business or property.” First, this argument has
3 no impact on the FDCPA subclass, which seeks statutory damages. Dkt. #1-4, at 22. Second,
4 Plaintiffs persuasively argue that most, if not all, class members who signed stipulated judgment
5 forms also suffered injury in the form of payments that were wrongfully applied to costs and
6 interest, since the entire purpose of signing the stipulated judgments was to establish a payment
7 plan. Reply, Dkt. #38, at 5. If P.S.C.’s stipulation forms violate the CAA, P.S.C. was statutorily
8 prohibited from applying payments in this way. *See* RCW 19.16.450; *see also* *Dibb v.*
9 *Allianceone Receivables Mgmt., Inc.*, No. 14-5835 RJB, 2015 WL 8970778, at *6 (W.D. Wash.
10 Dec. 16, 2015) (finding common injury issues where the defendants collected fees after sending
11 a notice letter that did not conform to CAA requirements). In light of this, there are sufficient
12 common questions of law to sustain both the class and subclass.

13 3. *Typicality*

14 “[R]epresentative claims are ‘typical’ if they are reasonably co-extensive with those of
15 absent class members; they need not be substantially identical.” *Hanlon*, 150 F.3d at 1020. This
16 requirement “ensures that ‘the named plaintiff’s claim and the class claims are so interrelated that
17 the interests of the class members will be fairly and adequately protected in their absence.’” *Gold*
18 *v. Midland Credit Management, Inc.*, 306 F.R.D. 623, 631 (N.D. Cal. 2014) (quoting *Gen. Tel.*
19 *Co. of Sw. v. Falcon*, 457 U.S. 147, 158 n. 13 (1982)). “Typicality refers to the nature of the
20 claim or defense of the class representative, and not to the specific facts from which it arose or
21 the relief sought.” *Hanon v. Dataproducts Corp.*, 976 F.2d 497, 508 (9th Cir.1992). Courts
22 consider “whether other members have the same or similar injury, whether the action is based on
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1 conduct which is not unique to the named plaintiffs, and whether other class members have been
2 injured by the same course of conduct.” *Id.* at 508.

3 Here, typicality is satisfied for both the class and subclass. As previously mentioned,
4 Plaintiffs all incurred debt “primarily for personal, family, or household purposes,” and signed
5 stipulations that were later filed by P.S.C.. Their claims are therefore typical of the FDCPA
6 subclass, and P.S.C. does not argue otherwise.

7 With respect to the CPA class, P.S.C. argues that Plaintiffs’ claims are not typical
8 because they suffered no injury to their “business or property,” as required by RCW 19.86.090.
9 However, Plaintiffs have alleged that P.S.C. applied class members’ payments to interest and
10 costs, which would be prohibited under the CAA if P.S.C.’s stipulated judgment forms violate
11 the statute. *See* RCW 19.16.250, 450. Plaintiffs would have suffered this injury in a way that is
12 co-extensive with absent class members.

13 Furthermore, Plaintiffs’ claims are also typical of class members who suffered any other
14 type of alleged injury. Although P.S.C. casually asserts that it “would have obtained writs of
15 garnishment against” the Plaintiffs anyway, the fact remains that P.S.C. may have obtained
16 judgments against Plaintiffs through deception and in violation of their due process rights. If this
17 is the case, Plaintiffs may be able to recover some or all of their garnished wages or savings.
18 Whether or not they succeed in this, Plaintiffs’ payments and P.S.C.’s garnishments were
19 facilitated by the stipulated judgment forms, as they presumably were for all other class members
20 subjected to garnishment.¹ Indeed, P.S.C. does not identify any groups within the class that

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23 ¹ Houser alleges that P.S.C. “did not change the amount of the total judgment to reflect the payments it had
24 received” when it filed the stipulated judgment. Complaint, Dkt. #1-4, at 7. Any class members who suffered this
type of injury will therefore also be represented by a named Plaintiff.

1 significantly differ in terms of causation or injury. Plaintiffs were therefore injured in a manner
2 typical of the class as a whole, and typicality is satisfied for both the class and subclass.

3 4. *Adequacy*

4 “To determine whether named plaintiffs will adequately represent a class, courts must
5 resolve two questions: ‘(1) do the named plaintiffs and their counsel have any conflicts of
6 interest with other class members and (2) will the named plaintiffs and their counsel prosecute
7 the action vigorously on behalf of the class?’ ” *Ellis v. Costco Wholesale Corp.*, 657 F.3d 970,
8 985 (9th Cir.2011) (quoting *Hanlon*, 150 F.3d at 1020).

9 As to the first requirement, P.S.C. rehashes its argument that the named Plaintiffs cannot
10 represent the class because they “fail to show that they are members of the putative CPA class.”
11 Opp’n, Dkt. #34, at 17. However, as previously explained, this is incorrect. P.S.C. further
12 contends that Buchholz cannot adequately represent the class because he now lives in Italy and
13 cannot afford to return to appear in court. However, Plaintiffs counter that Buchholz testified that
14 he could borrow money to appear at trial, and that Plaintiffs’ counsel could cover travel costs if
15 necessary. The Court is satisfied with this response, and sees no other reason why the Plaintiffs
16 would be inadequate representatives.

17 Regarding the second requirement, P.S.C. does not challenge the adequacy of Plaintiffs’
18 counsel. Plaintiffs have supplied sufficient evidence of their litigation experience with class
19 actions. The adequacy requirement is thus satisfied here.

20 **b. Rule 23(b) Requirements**

21 1. *Predominance of Common Questions over Individual Questions*

22 The “predominance inquiry tests whether proposed classes are sufficiently cohesive to
23 warrant adjudication by representation.” *Tyson Foods, Inc. v. Bouaphakeo*, 136 S. Ct. 1036, 1045
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1 (2016) (quoting *Amchem Products, Inc. v. Windsor*, 521 U.S. 591, 623 (1997)). Common
2 questions are defined by the plaintiffs’ ability to make a prima facie showing using the same
3 evidence. *Id.* “When one or more of the central issues in the action are common to the class and
4 can be said to predominate, the action may be considered proper under Rule 23(b)(3) even
5 though other important matters will have to be tried separately, such as damages or some
6 affirmative defenses peculiar to some individual class members.” *Id.* (internal quotations
7 omitted). However, “[i]f the plaintiffs cannot prove that damages resulted from the defendant’s
8 conduct, then the plaintiffs cannot establish predominance.” *Vaquero v. Ashley Furniture Indus.*,
9 *Inc.*, 824 F.3d 1150, 1154 (9th Cir. 2016).

10 When considering whether common issues predominate, the court should begin with “the
11 elements of the underlying cause of action.” *Erica P. John Fund, Inc. v. Halliburton Co.*, 563
12 U.S. 804, 809 (2011). In addition, “more important questions apt to drive the resolution of the
13 litigation are given more weight in the predominance analysis over individualized questions
14 which are of considerably less significance to the claims of the class.” *Torres v. Mercer Canyons*
15 *Inc.*, 835 F.3d 1125, 1134 (9th Cir. 2016).

16 For reasons already discussed in relation to the 23(a) requirements, common questions
17 predominate. The elements of a CPA claim are (1) an unfair or deceptive act or practice; (2)
18 occurring in trade or commerce; (3) that impacts the public interest; (4) causes injury to the
19 Plaintiffs’ business or property; and (5) causation. *Hangman Ridge Training Stables, Inc. v.*
20 *Safeco Title Ins. Co.*, 105 Wash. 2d 778, 780 (1986). The first three elements will be decided
21 based on common questions because Plaintiffs challenge P.S.C.’s general practice of using
22 stipulated judgments. It is likely that nearly all class members made payments after signing a
23 stipulated judgment (the stipulation’s purpose was to establish a payment plan), so all suffered a
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1 common injury if those payments went toward costs, interest, or other fees. RCW 19.16.450.
2 P.S.C.'s electronic records should indicate whether this is the case. Andersen Dep., Dkt. #23-1,
3 at 217-19. Individualized inquiries into actual damages and disgorgement are insufficient to
4 overwhelm these common issues. *See Dibb*, 2015 WL 8970778, at *6. Furthermore, to the extent
5 that actual damages and disgorgement would stem from unlawful or excessive garnishments,
6 P.S.C. has not explained how these types of injuries will differ significantly from one another.
7 The fact that Plaintiffs already owed money does not preclude injury, and even if did, this would
8 be true class-wide.

9 P.S.C. also argues that its affirmative defenses overwhelm the common questions, but
10 this is unpersuasive. P.S.C. contends that some class members waived their right to be served,
11 but any evidence of this would be found in the stipulated judgment forms themselves, which are
12 roughly the same. *See Opp'n*, Dkt. #34, at 19 n.10. Likewise, any "post-breach, pre-filing letter
13 from P.S.C. . . . notifying [the class member] that the Stipulated Judgment would be filed if
14 he/she did not enter into a new payment plan" would also likely be a standard form letter, and in
15 any case would present a common legal question. *Id.* at 19; *Opp'n*, Dkt. #34, at 7 (stating that the
16 letter sent to Miller was similar to the one sent to Houser). Consequently, even if they prove
17 important to the case, the Court can likely address P.S.C.'s affirmative defenses using common
18 evidence.

19 Finally, P.S.C.'s insinuation that no Ninth Circuit case has addressed the Supreme
20 Court's holding in *Comcast Corp. v. Behrend* that questions of individualized damages can
21 defeat certification is flat wrong. 569 U.S. 27, 34 (2013). *Pulaski & Middleman, LLC v. Google,*
22 *Inc.* specifically limited *Comcast* to "the proposition that 'plaintiffs must be able to show that
23 their damages stemmed from the defendant's actions that created the legal liability.'" 802 F.3d
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1 979, 987–88 (9th Cir. 2015) (quoting *Leyva v. Medline Indus. Inc.*, 716 F.3d 510, 514 (9th Cir.
2 2013)). In the Ninth Circuit, “[d]amage calculations alone . . . cannot defeat certification.” *Id.* at
3 988. Here, any damages stem from P.S.C.’s actions of using stipulated judgment forms and filing
4 them in court. Mere differences in the resulting damages do not overwhelm common questions.

5 2. *Superiority of the Class Action*

6 The superiority requirement focuses on whether a class action is the best method of
7 dispute resolution in the particular case, and “necessarily involves a comparative evaluation of
8 alternative mechanisms.” *Hanlon*, 150 F.3d at 1023. Courts should consider the following
9 factors: “(A) the class members’ interests in individually controlling the prosecution or defense
10 of separate actions; (B) the extent and nature of any litigation concerning the controversy already
11 begun by or against class members; (C) the desirability or undesirability of concentrating the
12 litigation of the claims in the particular forum; and (D) the likely difficulties in managing a class
13 action.” Fed. R. Civ. P. 23(b)(3).

14 Plaintiffs identify several reasons why a class action is desirable here, including the
15 relatively small amounts at issue and class members being unaware of their claims. P.S.C. does
16 not challenge the first three factors identified above, and the Court sees no reasons why they are
17 not met.

18 P.S.C. does challenge the manageability of the class. P.S.C. argues that the CPA class
19 presents an ascertainability problem because determining whether individuals belong to the class
20 will require “proof that each individual member suffered injury” caused by P.S.C. However,
21 determining who belongs to the class as it is currently defined would not require this analysis;
22 rather, it would only require determining which individuals returned stipulated judgment forms
23 within the specified time range, a task readily achievable using P.S.C.’s records. In any case, the
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1 Ninth Circuit has rejected the administrative feasibility of identifying class members as a
2 requirement for class certification. *Briseno v. ConAgra Foods, Inc.*, 844 F.3d 1121, 1133 (9th
3 Cir.).

4 P.S.C. also argues that differences in causation will require it to review “thousands of
5 accounts” to determine whether each individual “t[ook] or refrain[ed] from taking some action,
6 in response to receiving a Stipulation and Stipulated Judgment, that resulted in injury.” Opp’n,
7 Dkt. #34, at 23. These vague allusions to the mysterious actions of class members are unavailing.
8 As Plaintiffs point out, the stipulated judgment forms caused Plaintiffs to make payments to
9 P.S.C. and allowed P.S.C. to garnish their wages without serving a summons and complaint.
10 Class members would still be in debt no matter what P.S.C. did, but how P.S.C. ended up with
11 their money and any additional amounts was a result of the stipulated judgment forms. These
12 “individualized inquiries” thus likely amount to damage calculations, which do not defeat
13 certification. Furthermore, Plaintiffs persuasively argue that P.S.C. keeps records on the
14 payments it collects, including how they are applied and whether garnishment proceedings were
15 initiated. Reply, Dkt. #38, at 11; Andersen Dep., Dkt. #23-1, at 203-04, 213-14, 217-19. In short,
16 the class action format is superior to individual actions.

17 **c. Plaintiffs’ Notice Plan**

18 “For any class certified under Rule 23(b)(3), the court must direct to class members the
19 best notice that is practicable under the circumstances, including individual notice to all members
20 who can be identified through reasonable effort.” Fed. R. Civ. P. 23(c)(2)(B). Plaintiffs propose
21 using P.S.C.’s records to identify the last known addresses of all consumers who have signed
22 stipulated judgment forms. Plaintiffs request that the Court order P.S.C. to produce this data
23 within 20 days so that Plaintiffs can send postcard notice to all class members directing them to a
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1 website containing all pertinent information about the case. P.S.C. asks the Court to defer ruling
2 on this issue until the parties have had a chance to confer.

3 Because the Court is already deferring certification of the FDCPA subclass pending
4 supplemental briefing, the Court will also defer deciding this issue pending additional briefing.
5 The parties should attempt to confer regarding notice before submitting their supplemental
6 briefing.

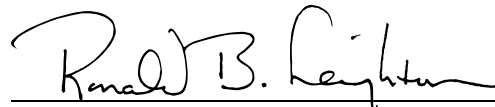
7 CONCLUSION

8 The Plaintiffs' Motion for Class Certification [Dkt. #22] is GRANTED as to the CPA
9 class as defined by Plaintiffs. Miller, Houser, and Buchholz are appointed as class
10 representatives, and the Terrell Marshall Law Group and the Law Office of Joshua L. Turnham,
11 PLLC, are appointed as class counsel.

12 Certification as to the FDCPA subclass as defined by Plaintiffs is RESERVED pending
13 further briefing regarding the issue of numerosity. The issue of notice is also RESERVED
14 pending additional briefing. P.S.C. has 10 days from the date of this Order to file a supplemental
15 brief addressing both of these issues, and Plaintiffs have 15 days from the date of this Order to
16 respond. The parties' briefs should not exceed seven pages. The parties should use this time to
17 confer regarding an appropriate notice plan.

18 IT IS SO ORDERED.

19 Dated this 29th day of November, 2018.

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22 Ronald B. Leighton
23 United States District Judge
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